



Captain Anna Jones

SHORT NAME

CAP

IMAGE




QUOTE

"My pride is to fly my passengers and crew to the destination, on time and safely."

CHANNELS

 Lido Planning App

(Mobile phone)

 Lido Navigation

Touchpad

 Cockpit commands

 Face to face

 Call

BACKGROUND

- ▶ 48 years old
- ▶ Experienced: 25 years flying for XYZ

GOALS

Fly safely planes to destinations

- ▶ Collect information to take off, fly and land the plane.
- ▶ Set up navigational information on a specific touchpad.
- ▶ Supervise and assist the plane preparation.
- ▶ Create, with the First Officer, a Flight Plan based on the Flight Planning Details.
- ▶ While flying, follow the Flight Plan and adapt it as and when needed.
- ▶ Keep Air Traffic Control, crew and passengers informed.

FRUSTRATIONS / NEEDS

Because Anna has multiple systems and process to be aware of, she needs technological solutions that reduce redundancy and streamline processes.