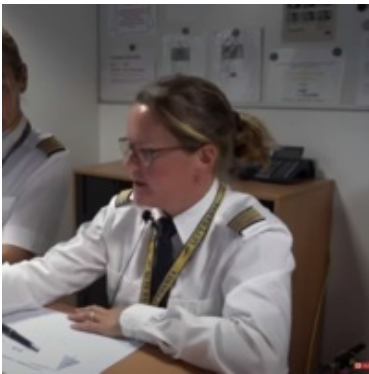




## First officier Elen Hartmann

SHORT NAME  
FIR

### IMAGE



### QUOTE

"My pride is to assist the Captain and to fly the passengers and crew to the destination, on time and safely."

### CHANNELS



Lido Planning App  
(Mobile phone)



Lido Navigation

Touchpad



Cockpit commands



Face to face



Call

### SKILLED

- ▶ 34 years old
- ▶ 10 years flying for XYZ

### GOALS

**Fly safely planes to destinations by following/discussing the Captain's instructions**

- ▶ Collect information to take off, fly and land the plane.
- ▶ Set up navigational information on a specific touchpad.
- ▶ Supervise and assist the plane preparation.
- ▶ Create, with the Captain, a Flight Plan based on the Flight Planning Details.
- ▶ While flying, follow the Flight Plan and adapt it as and when needed.
- ▶ Keep Air Traffic Control, crew and passengers informed.

### FRUSTRATIONS / NEEDS

Because Elen has multiple systems and process to be aware of, shes needs technological solutions that reduce redundancy and streamline processes.